

The next CMS New Medicare Card Open Door Forum scheduled for:

Date: Wednesday, September 11, 2019

Start Time: 2:00 PM Eastern Time (ET);

***Please dial-in at least 15 minutes before call start time***

Conference Leaders: Lois Serio (Office of Information Technology) and Jill Darling (Office of Communications)

**\*\*This Agenda is Subject to Change\*\***

#### I. Opening Remarks

Chair – Lois Serio, (OIT)

Moderator – Jill Darling (OC)

#### II. Announcements & Updates

- New Medicare Card Project Update

#### III. Open Q&A

**\*\*DATE IS SUBJECT TO CHANGE\*\***

Next ODF: TBD

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*This Open Door Forum is open to everyone, but if you are a member of the Press, you may listen in but please refrain from asking questions during the Q & A portion of the call. If you have inquiries, please contact CMS at [Press@cms.hhs.gov](mailto:Press@cms.hhs.gov). Thank you.*

Open Door Participation Instructions:

This call will be Conference Call Only.

To participate by phone:

Dial: 1-888-455-1397 & Reference Conference Passcode: 4676500

Persons participating by phone do not need to RSVP. TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.

Instant Replay: 1-888-562-0229; Conference Passcode: No Passcode needed

Instant Replay is an audio recording of this call that can be accessed by dialing: 1-888-562-0229 and entering the Conference ID beginning 1 hours after the call has ended. The recording expires September 16, 2019, 11:59PM ET.

For ODF schedule updates and E-Mailing List registration, visit our website at <http://www.cms.gov/OpenDoorForums/>.

Were you unable to attend the recent New Medicare Card ODF call? We encourage you to visit our CMS Podcasts and Transcript webpage where you can listen and view the most recent New Medicare Card ODF call. Please allow up to three weeks to get both the audio and transcript posted to: <https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/PodcastAndTranscripts.html>.

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